

Kartice

Upute za korištenje aplikacije POBAklik i POBAgo

Za poslovne korisnike

Putem POBAklik i POBAgo možete mijenjati ili blokirati limite podizanja gotovine na bankomatu, EFTPOS transakcija i internetskog plaćanja.

PODRAVSKA BANKA

POČETNA RAČUNI KARTICE PLAĆANJA MJENJAČNICA KATALOG KONTAKT PITANJA

DETALJI KARTICE POPIS TRANSAKCIJA LIMITI KARTICE

MC DEBIT
5555XXXXXXX1746 MAJA BARBARIĆ RASPOLOŽIVO STANJE 11.606,79 HRK

MC STANDARD REVOLVING
5120XXXXXXX5220 MAJA BARBARIĆ RASPOLOŽIVO STANJE 1,53 HRK

LIMITI PLATNE KARTICE

Za kartične transakcije isplate gotovine na bankomatu i transakcije na EFTPOS terminalima možete postaviti dnevni limit za ukupan broj i limit s iznosom transakcija, a možete i u potpunosti isključiti mogućnost obavljanja kartičnih transakcija na tim mjestima.

Također možete uključiti ili isključiti mogućnost koristenja kartice za plaćanja kod web trgovaca (internetska plaćanja).

Napomena: promjenjeni iznos limita bit će važeći od idućeg radnog dana. U slučaju isključenja pojedinačnog kanala, ta će izmjena biti odmah važeća.

Pregled limita za uplatu na bankomatu

BROJ I IZNOS TRANSAKCIJA PO DANU (U HRK)

Ovdje možete korigirati limit za isplatu na bankomatu

BROJ I IZNOS TRANSAKCIJA PO DANU (U HRK)

Ovdje možete korigirati limit za EFTPOS transakcije

BROJ I IZNOS TRANSAKCIJA PO DANU (U HRK)

Želite li koristiti karticu za internetske transakcije?

POTVRDI

Limiti kartice

6020*****7737

Pregled limita za uplatu na bankomatu

Broj transakcija dnevno

3

Iznos transakcija dnevno

29.000,00 HRK

Ovdje možete korigirati limit za isplatu na bankomatu

Broj transakcija dnevno

5

Iznos transakcija dnevno

5.000,00 HRK

Ovdje možete korigirati limit za EFTPOS transakcije

Broj transakcija dnevno

15

Iznos transakcija dnevno

15.000,00 HRK

Želite li koristiti karticu za internetske transakcije?

OTKAŽI POTVRDI

Putem POBAklik i POBAgo možete blokirati i deblokirati karticu.

U izborniku odaberite Kartice. Opciju blokade kartice možete pronaći u Detaljima (POBAklik), odnosno Postavkama (POBAgo).

The screenshots illustrate the process of managing a card through the PODRAVSKA BANKA mobile application:

- Main Dashboard:** Shows a group of hands holding together, a recent transaction table, and a promotional image for 'POBACash'. A green circle highlights the 'DETALJI KARTICE' (Details) button in the top navigation bar.
- Card Details Screen:** Displays account information for 'MAJA BARBARIĆ' (HR982386002) and a credit limit of 1,53 HRK. A green circle highlights the 'Kartice' (Cards) option in the sidebar menu.
- Settings Screen:** Shows various account settings like 'Početna' (Home), 'Računi' (Accounts), and 'Plaćanja' (Payments). A green circle highlights the 'Postavke' (Settings) button at the bottom right.

Odaberite opciju blokade kartice.

The image consists of two side-by-side screenshots of the Podravska Banka mobile application interface.

Screenshot 1 (Left): This screenshot shows the 'DETALJI KARTICE' (Card Details) screen. At the top, there are tabs: 'DETALJI KARTICE' (selected), 'POPIS TRANSAKCIJA' (Transaction List), and 'LIMITI KARTICE' (Card Limits). Below these tabs, there is a table with the following data:

	HRK
REZERVIRANA SREDSTVA	
RASPOLOŽIVO STANJE	0,00 HRK
IZNOS ODOBRENOG MAESTRO LIMITA	4.000,00 HRK
IZNOS ISKORIŠTENOG MAESTRO LIMITA	0,00 HRK
IZNOS RASPOLOŽIVOG MAESTRO LIMITA	4.000,00 HRK

Below the table, there is a section titled 'OPCIJE' (Options) with the following items:

- Popis transakcija
- Limiti kartice
- Deaktiviraj uslugu Aktiviraj sitniš
- Blokada kartice** (This option is circled in green)
- Promijeni adresu dostave kartice
- Zahtjev za novi PIN

At the bottom of the screen, there are language selection buttons for HRV (Croatian) and ENG (English).

Screenshot 2 (Right): This screenshot shows a modal dialog box titled 'Postavke' (Settings) over a dark background. The dialog contains the following text:

Limiti kartice
Promijeni naziv kartice

At the bottom of the dialog, there is a button labeled 'Blokiraj karticu' (Block card) which is also circled in green. Below it is a button labeled 'OTKAŽI' (Cancel).

U izborniku možete odabrati privremenu blokadu ili poništenje kartice.

Privremeno blokirana karticu možete deblokirati po želji.

Poništена kartica postaje nevažeća.

The screenshots illustrate the process of blocking a card:

- Screenshot 1: Blokada kartice (Temporary Block)**
 - Shows the 'Blokada kartice' screen with a green oval highlighting the 'Prvremena blokada' (Temporary block) option under 'IZABERITE VRSTU BLOKADE' (Select type of block).
 - Text above the selection: "U OVM PROCESU MOŽETE PRIVREMENO ILI TRAJNO BLOKIRATI KARTICU. UKOLIKO ŽELITE TRAJNO BLOKIRATI (PONIŠTITI) KARTICU, ZA NJENO REIZDAVANJE ĆE VAM BITI NAPLAĆENA NAKNADA."
 - Text below the selection: "Definirajte razlog i vrstu blokade".
 - Buttons at the bottom: 'POVRATAK' (Back) and 'POTVRDITE' (Confirm).
- Screenshot 2: Blokada kartice (Temporary Block Confirmation)**
 - Shows the confirmation screen for a temporary block on card number '5555*****1746'.
 - Text: "Ukoliko je tvoja kartica izgubljena, ukradena ili sumnjaš na bilo kakvu vrste prijevare, možeš je blokirati."
 - Section: "Odaberite tip blokade" (Select type of block) with a dropdown menu showing 'Tip blokade'.
 - Text: "Tip blokade" with a green oval highlighting the 'Prvremena blokada' (Temporary block) option.
 - Buttons at the bottom: 'OTKAŽI' (Cancel) and 'POTVRDI' (Confirm).
- Screenshot 3: Blokada kartice (Temporary Block Confirmation - Final)**
 - Shows the final confirmation screen for a temporary block on card number '5555*****1746'.
 - Text: "Ukoliko je tvoja kartica izgubljena, ukradena ili sumnjaš na bilo kakvu vrste prijevare, možeš je blokirati."
 - Section: "Odaberite tip blokade" (Select type of block) with a dropdown menu showing 'Tip blokade'.
 - Text: "Tip blokade" with a green oval highlighting the 'Prvremena blokada' (Temporary block) option.
 - Buttons at the bottom: 'OTKAŽI' (Cancel) and 'POTVRDI' (Confirm).

Privremena blokada kartice

Kartica će se privremeno blokirati nakon Vaše potvrde te ju ne možete koristiti sve dok ju ne deblokirate.

U Detaljima (POBAklik), odnosno Postavkama (POB Ago), bit će dostupna opcija deblokade.

The screenshot shows the mobile banking interface for PODRAVSKA BANKA. The main screen displays account details and transaction history. A modal window titled "Blokada kartice" (Card Block) is open, asking "Jeste li sigurni da želite privremeno blokirati karticu?" (Are you sure you want to temporarily block the card?). The "DA" (Yes) button is highlighted with a green oval. In the background, another modal window titled "Blokada kartice" is partially visible, showing "OTKAŽI" (Cancel) and "OK" buttons, with the "OK" button also highlighted with a green oval. The bottom of the screen shows navigation icons: three horizontal lines, a square, and a left arrow.

Deblokada kartice

Privremeno blokirana karticu možete i deblokirati po želji kroz **Detalje** (POBAklik), odnosno **Postavke** kartice (POBAgo).

The screenshot illustrates the process of unblocking a temporarily blocked card through the PODRAVSKA BANKA mobile application.

Top Navigation Bar: Includes the bank logo, menu items (POČETNA, RACUNI, KARTICE, PLAĆANJA, MJENJAČNICA, KONTAKT, PITANJA), and a set of icons for messaging and notifications.

Main Header: Shows the current currency as HRK and provides links to DETALJI KARTICE, POPIS TRANSAKCIJA, and LIMITI KARTICE.

Left Panel (POBAklik): Titled "DODATNI DETALJI". It displays "REZERVIRANA SREDSTVA" and "RASPOLOŽIVO STANJE" as 0,00 HRK. Below this, it shows "IZNOS ODOBRENOG MAESTRO LIMITA" and "IZNOS ISKORIŠTENOG MAESTRO LIMITA" both at 4.000,00 HRK. It also shows "IZNOS RASPOLOŽIVOG MAESTRO LIMITA" as 4.000,00 HRK. A section titled "OPCIJE" lists "Popis transakcija", "Blokada kartice", "Deblokada kartice" (which is highlighted with a green oval), and "Promijeni adresu dostave kartice".

Middle Panel (POBAklik): Titled "Kartice Maja Barbarić". It shows a card summary for "MC debit" with number 5555*****1746, owner MAJA BARBARIĆ, and status "Privremeno blokirana". It also shows "Raspoloživo stanje" as 11.606,79 HRK. At the bottom, there are three circular icons: "Detalji", "Transakcije", and "Postavke" (which is circled in green).

Right Panel (POBAgo): Titled "Kartice Maja Barbarić". It shows a card summary for "MC debit" with number 5555*****1746, owner MAJA BARBARIĆ, and status "Postavke". It includes a "Deblokada" button (circled in green) and an "OTKAŽI" button.

Kartica će odmah
biti deblokirana i
spremna za
korištenje.

The screenshot shows the mobile banking interface of Podravska Banka. At the top, there is a navigation bar with icons for Home, Accounts, Cards, Payments, Money Exchange, Contact, and Help. Below the navigation bar, there are three tabs: DETALJI KARTICE, POPIS TRANSAKCIJA, and LIMITI KARTICE. The main content area has a dark background with a central white dialog box titled "Deblokada kartice". Inside the dialog, the text "Jeste li sigurni da želite deblokirati karticu?" is displayed. There are two buttons at the bottom: "OTKAŽI" and "NASTAVI", with "NASTAVI" being highlighted with a green oval. To the right of the dialog, there is a table titled "REZERVIRANA SREDSTVA" showing account details in HRK: 0,00 HRK, 4.000,00 HRK, 0,00 HRK, and 4.000,00 HRK. Below the dialog, there is a section titled "OPCIJE" with options: Blokada kartice, Deblokada kartice, and Promijeni adresu dostave kartice. At the bottom of the screen, there are language selection buttons for HRV and ENG. On the right side of the screen, there is a vertical sidebar with a back arrow, the text "Deblokada kartice 5555*****1746", a confirmation message "Jeste li sigurni da želite deblokirati karticu?", and a checked checkbox "Želim deblokirati karticu". At the very bottom, there is a footer with buttons for OTKAŽI, POTVRDI, and other UI elements.

Trajna blokada kartice

Karticu možete i trajno blokirati, odnosno poništiti.

Nakon završetka procesa, kartica postaje nevažeća.

Novu karticu možete naručiti putem POBAklik i POB Ago.

The screenshot illustrates the steps to block a card on the PODRAVSKA BANKA website:

- Step 1: Selecting the card to block.** The main menu shows "DETALJI KARTICE" (Card Details) is selected. A card icon with the number "5555*****1746" is highlighted.
- Step 2: Entering the blocking details.** The "Blokada kartice" (Card Block) page is shown. It asks for the reason for blocking:
 - "DETALJI BLOKADE": "Trajna blokada (poništenje)" (Temporary block (cancel)) is selected.
 - "NAKNADA": "0,00 HRK" (Fee).
 - "POVRATAK" (Return) and "POTVRDITE" (Confirm) buttons are present. The "POTVRDITE" button is circled in green.
- Step 3: Confirmation of the block.** The "Blokada kartice" confirmation page shows the blocked card details:
 - Card number: 5555*****1746
 - Message: "Ukoliko je tvoja kartica izgubljena, ukradena ili sumnjaš na bilo kakvu vrste prijevare, možeš je blokirati."
 - "Odaberite tip blokade" (Select block type) dropdown is shown, with "Tip blokade" (Type of block) circled in green.
 - "PONIŠTENJE KARTICE" (Cancel card) is selected in the dropdown.
 - "OTKAŽI" (Cancel) and "POTVRDI" (Confirm) buttons are at the bottom.
- Step 4: Final confirmation.** The final confirmation screen shows the same information and buttons as Step 3, with the "PONIŠTENJE KARTICE" option still selected in the dropdown.

Nakon poništenja,
novu karticu
možete naručiti
kroz opciju
Zamjena kartice.

The screenshot displays the mobile banking interface of Podravska Banka. At the top, there is a navigation bar with icons for Home, Accounts, Cards, Payments, ATM, Catalog, Contact, and Help. Below the navigation bar, the main content area shows a card detail page for a debit card. The card details include:

- Tip Kartice: Debitna kartica
- Vrsta Kartice: Primarna
- Status Kartice: Zatvorena
- Vrijedi do: 04/2024
- Adresa za dostavu kartice: UL. GRADA VUKOVARA 269F, ZAGREB

Below these details, there are sections for "DODATNI DETALJI" (Additional Details) and "OPCIJE" (Options). The "OPCIJE" section contains two items: "Popis transakcija" and "Zamjena kartice". The "Zamjena kartice" option is highlighted with a green oval.

On the right side of the screen, there are three smaller windows showing the continuation of the process:

- The first window shows the card detail page again, with the "Zamjena kartice" option circled in green.
- The second window shows a transaction history for "MC debit" with one transaction listed: "5555*****1746 MAJA BARBARIĆ Prijavljena kao izgubljena Raspolожivo stanje 11.606,79 HRK".
- The third window shows a summary of "Postavke" (Settings) with the "Zamjena kartice" option circled in green.

At the bottom of the screen, there are three navigation buttons: a menu icon (III), a square icon (□), and a back arrow icon (<).