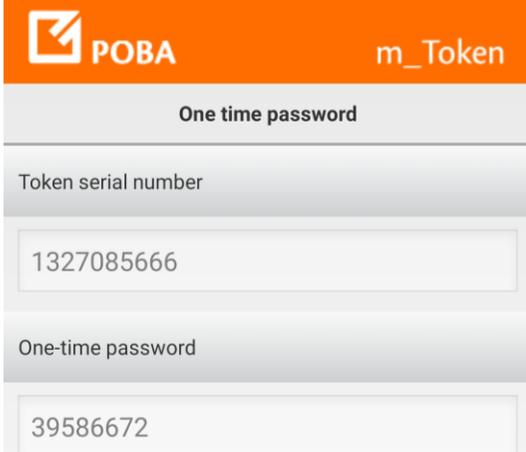


## Instructions for migration from old to new mobile token for existing users and activation of the new mToken for new users - ANDROID

### 1. Only for users of old mobile token:

Before installing the new mobile token, launch your existing mobile token and write down the "Token serial number" and "One time password" (see picture below for an example of this mToken screen). You will need this data to activate your new mToken.



POBA m-Token

One time password

Token serial number

1327085666

One-time password

39586672

2. After downloading the POBA m-Token application from Google Play store, start installation and accept (PRIHVATI) the Podravska banka Terms and conditions for direct channels' use (Opći uvjeti za upotrebu direktnih kanala Podravske banke).

### Uvjeti pružanja usluge

#### OPĆI UVJETI ZA UPOTREBU DIREKTNIH KANALA

##### 1. UVODNE ODREDBE

Ovi Opći uvjeti poslovanja reguliraju prava, obveze i uvjete korištenja direktnih kanala od strane korisnika (u daljnjem tekstu: Korisnik). Ovi Opći uvjeti primjenjuju se zajedno s Općim uvjetima poslovanja po transakcijskim računima i obavljanju platnih i ostalih usluga, te čine njihov sastavni dio.

##### 2. POJMOVNO ODREĐENJE

Pojedini pojmovi upotrijebljeni u ovim Općim uvjetima poslovanja imaju sljedeće značenje:

a) direktni kanali su sredstva daljinske komunikacije koja omogućuju ugovaranje i korištenje bankovnih i drugih finansijskih i nefinansijskih usluga i informacije s tim u vezi (u daljnjem tekstu: usluge direktnih kanala) korištenjem elektroničkih načina komuniciranja, bez istodobne fizičke nazočnosti Korisnika i zaposlenika Banke na istom mjestu, a obuhvaćaju mrežu samouslužnih uređaja koje Banka stavi na raspolaganje Korisniku tijekom trajanja ugovornog odnosa. Direktni kanali obuhvaćaju i usluge SMS-a, internetskog bankarstva, bankarstva putem mobilnih uređaja i drugih ugovoreni direktnih kanala. Popis, opseg i način korištenja direktnih kanala navedeni su u korisničkim uputama, odnosno ugovorima, ako postoje za pojedine kanale ili će se sklapati za pojedine direktne kanale, odnosno za pojedine proizvode i usluge dostupne putem direktnih kanala.

b) sredstvo za identifikaciju i ovjeru je sredstvo koje osigurava identifikaciju Korisnika za pristup direktnim kanalima, ugovaranje novih usluga direktnih kanala, te davanje suglasnosti za izvršenje naloga za plaćanje i drugih vrsta naloga pri korištenju direktnih kanala. Sredstvo za identifikaciju

ODBACI

PRIHVATI

3. For you to be able to authenticate card transactions for online payments you are required to give your permission for sending push notifications by pressing "Allow".

### Personalizacija tokena

Unesite korisničku identifikaciju

Unesite inicijalni PIN

#### Želite li migrirati stari mobilni token?

Ukoliko već koristite stari mobilni token, trebat ćete pritisnuti DA. No, prije toga pokrenite stari mToken i zapišite „Serijski broj tokena“ i „Jednokratnu zaporku“. Nakon toga pokrenite novi mToken, pritisnite DA i unesite prethodno zapisane brojeve u odgovarajuća polja novog mTokena. Ukoliko do sada niste koristili mToken POBA-e, pritisnite NE i unesite podatke koje ste dobili SMS-om.

NE DA



Allow POBA m-Token to send you notifications?

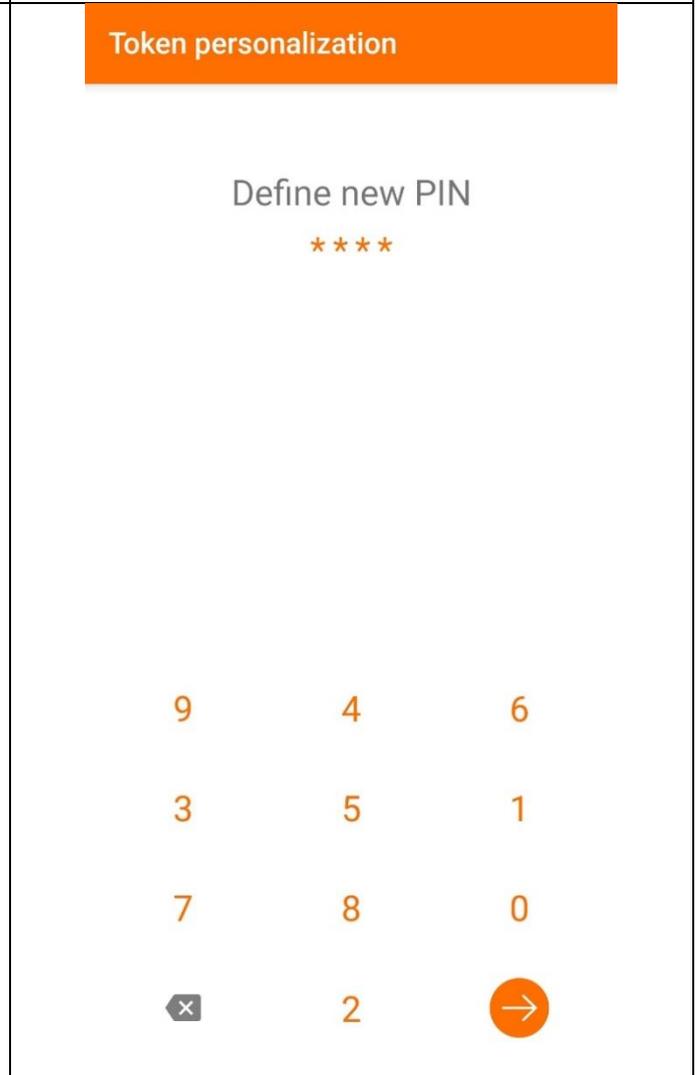
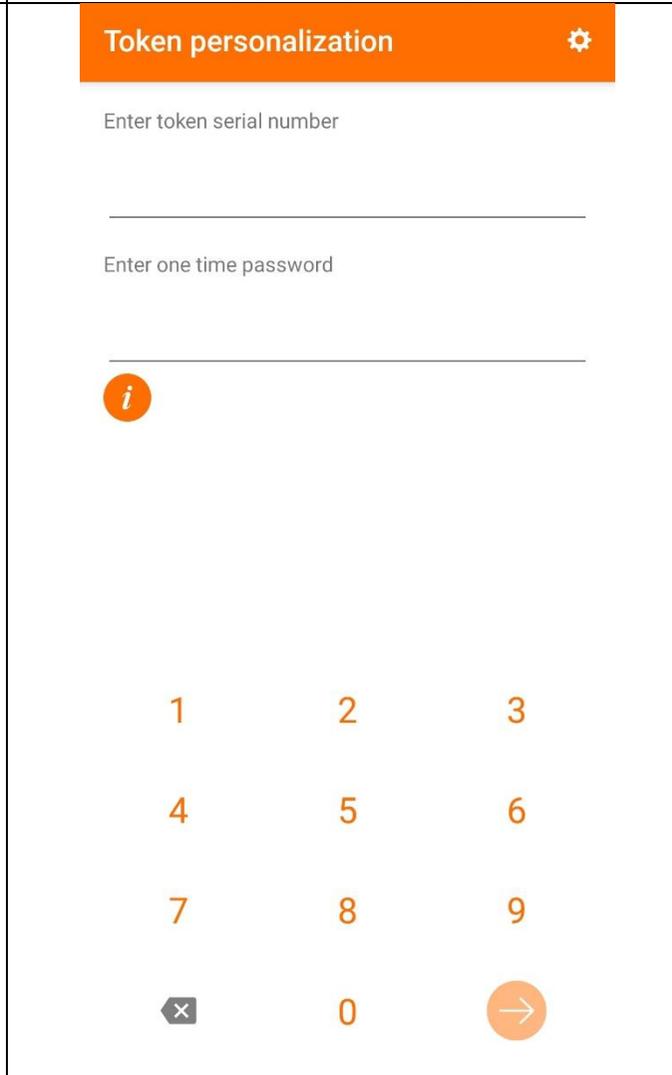
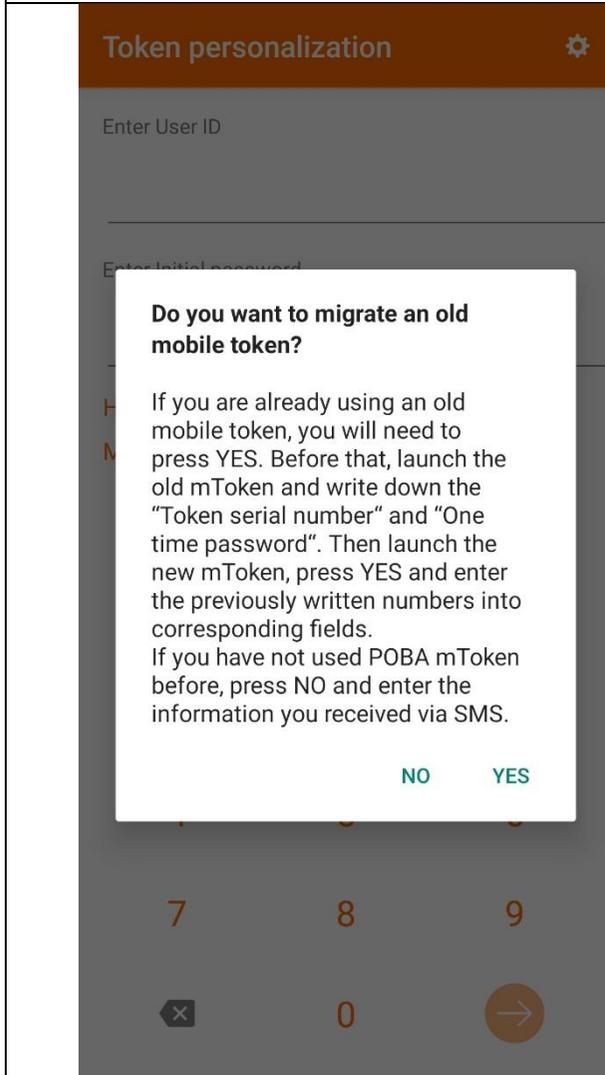
Allow

Don't allow

4. If you are already using our old mobile token, choose YES (continue to step 5). If you are a new mobile token user, choose NO (continue to step 6).

5. If you chose YES in step 4, enter the token serial number and one time password (from the screen in step 1). Confirm by pressing the orange arrow button.

5a. Enter the PIN you will use to log into the mToken application (the PIN should contain 4 to 8 digits). Confirm by pressing the orange arrow button.



5b. Re-enter the same PIN as in the previous step. Confirm by pressing the orange arrow button. After completing this step, you should enter the mToken application.

6. If you chose NO in step 4, enter the mobile token activation codes you received via SMS from the Bank.

6a. Enter the PIN you will use to log into the mToken application (the PIN should contain 4 to 8 digits). Confirm by pressing the orange arrow button.

### Token personalization

Confirm PIN

\*\*\*\*

9	4	6
3	5	1
7	8	0
	2	

### Token personalization

Enter User ID

Enter Initial password

[How to get codes?](#)

[Migrate from the old token](#)

1	2	3
4	5	6
7	8	9
	0	

### Token personalization

Define new PIN

\*\*\*\*

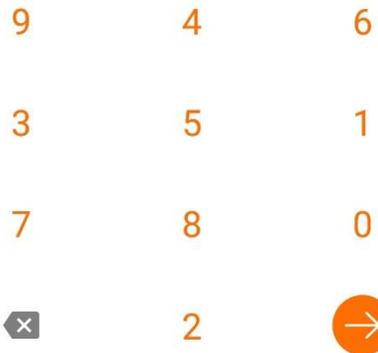
9	4	6
3	5	1
7	8	0
	2	

6b. Re-enter the same PIN as in the previous step. Confirm by pressing the orange arrow button. After completing this step, you should enter the mToken application.

### Token personalization

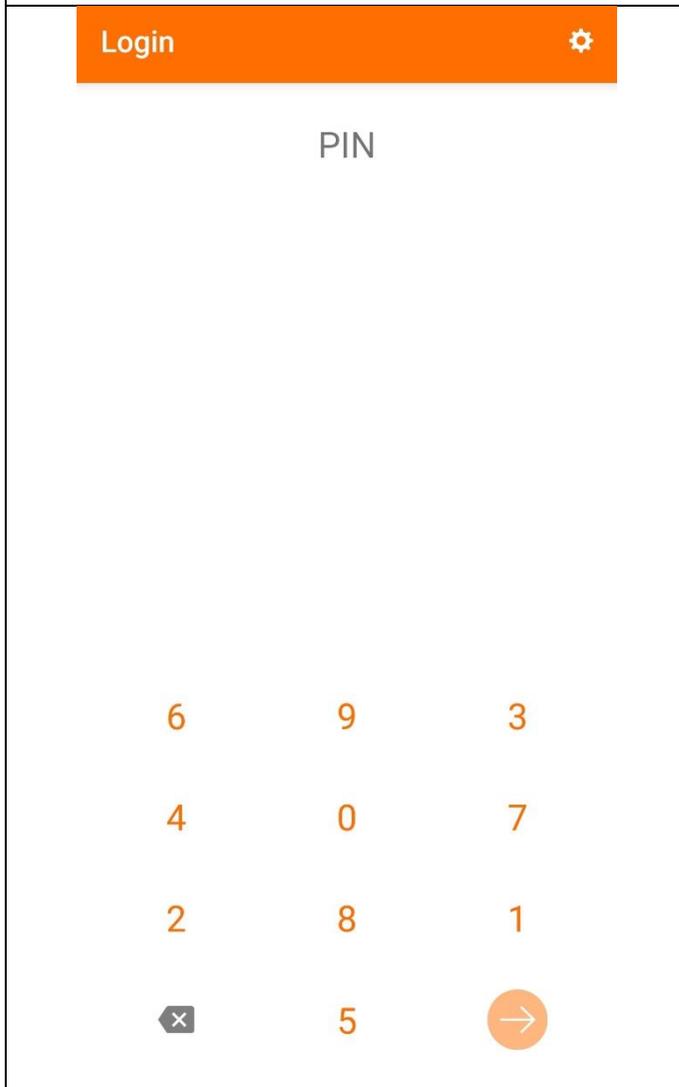
Confirm PIN

\*\*\*\*

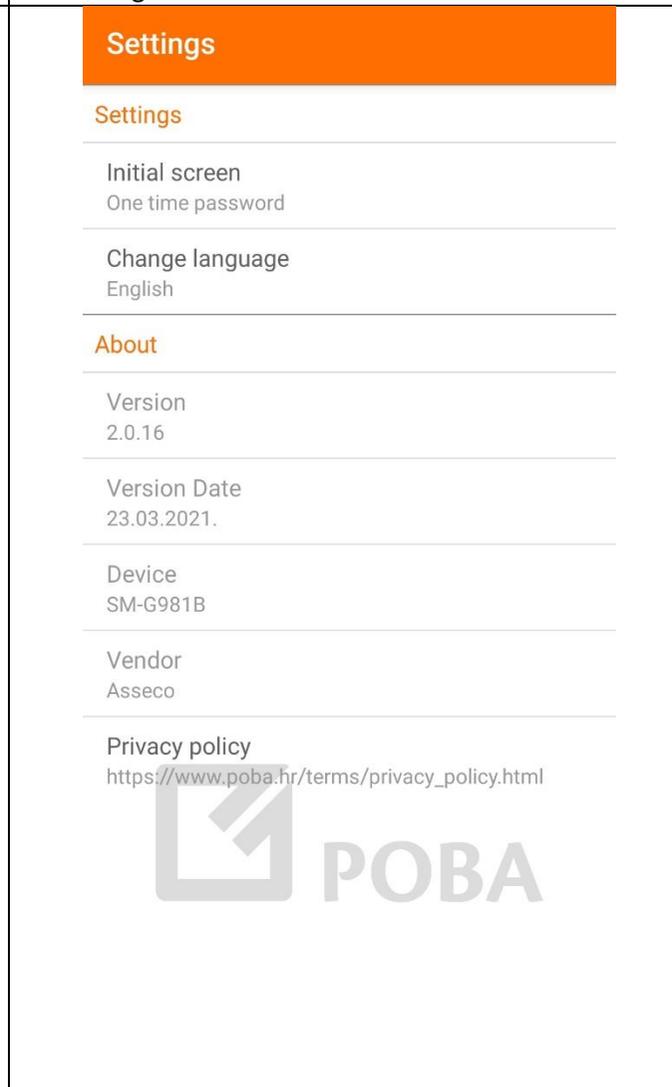


## Contents and options of the mToken application

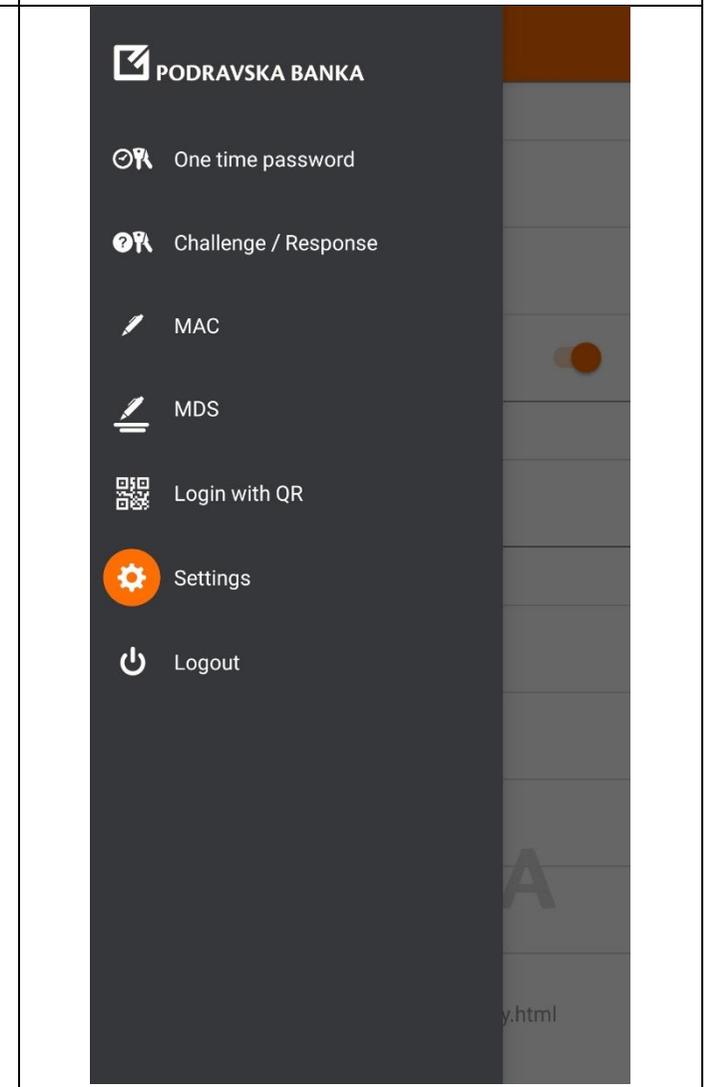
1. mToken login screen.



2. On the mToken login screen, by pressing on the white gear icon in the upper right corner, you can access the Settings screen. This screen contains the following options: change the application language and change the initial screen.



3. mToken main menu.



4. If you want to log into POBAklik Internet banking, you will need to choose the One time password option. A generated one time password is valid for 60 seconds.

☰ One time password

Token serial number  
8000274287

One time password  
22119983

00:56



5. If you want to authorize payments in POBAklik Internet banking, you will need to choose the Challenge/Response option.

☰ Challenge / Response

Challenge  
12345678

Response  
28448460

RESET

6. The settings screen. This screen shows the following options: choose the initial screen, change application language, choose to use biometrics for login, change PIN.

☰ Settings

Settings

Initial screen  
One time password

Change language  
English

Biometrics  
Use biometrics and PIN

Token Management

Change PIN  
Change your current PIN

About

Version  
2.0.16

Version Date  
23.03.2021.

Device  
SM-G981B

Vendor  
Asseco

Privacy policy  
[https://www.poba.hr/terms/privacy\\_policy.html](https://www.poba.hr/terms/privacy_policy.html)

7. In case you have chosen to use biometrics for login, depending on your smartphone model, you will need to press the „start scanning for fingerprint“ button on the mToken login screen.

8. The menu items marked by the red rectangle are currently not in function.

